

Applicant User Manual GHAD System

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1. Introduction

the purpose of this document is to explain how to request Food Exporting services for the external parties.

- Food Exporting Certificates
- Daily Consignment Certificates
- Free Sale Certificates

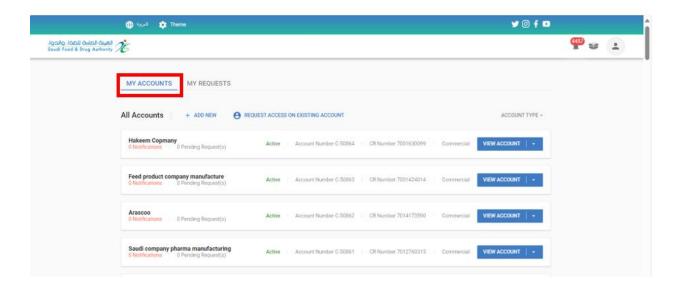
2. Main Dashboard

It is a general page that includes all accounts registered in the system, regardless of their account activities and the services available to them.

In this document, we will present the external user interface and how to apply to view the different customer accounts (individual account, commercial account, government account, customs clearance). If there is more than one account for this user, he can browse the types of accounts and choose the account he wants to use.

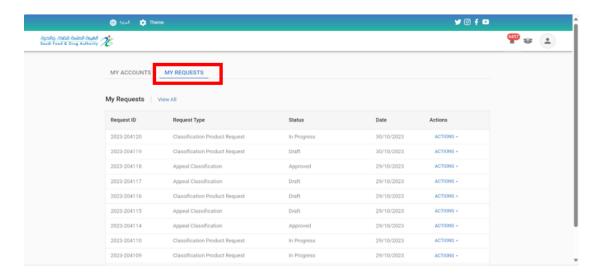
My accounts

The user can browse the available account types by choosing on "My Accounts" on the home page as shown below.



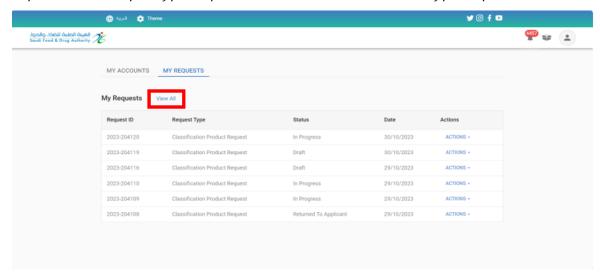
2.1 My Request

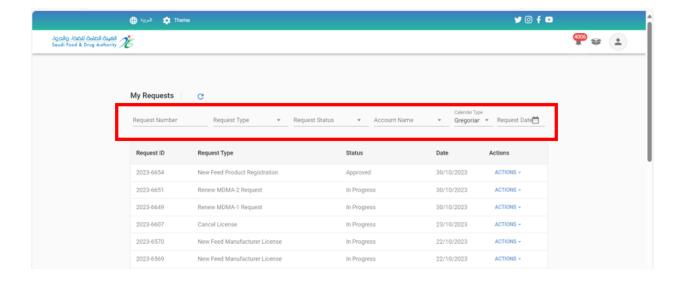
In this section of the home page, the system will appear all requests for all accounts.



Also, when you click on "View All", the search feature will appear to help you to find the needed requests:

request number - request type - request status - Account name - Calendar type - request date

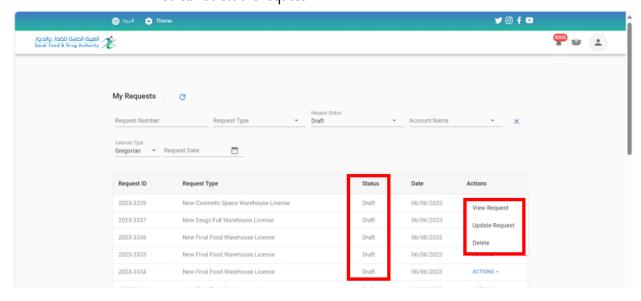




2.2 Actions

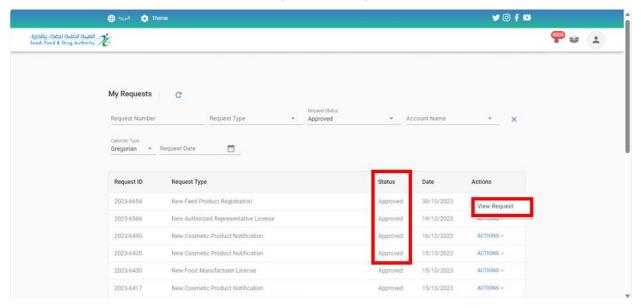
you can take action according to the status of the request by clicking on Action:

- O draft request: When you create a request without submitting it or by clicking "Save for later."
 - Action:
 - You can review the request.
 - You can review and update the request when you choose "Update request."
 - You can delete the request.

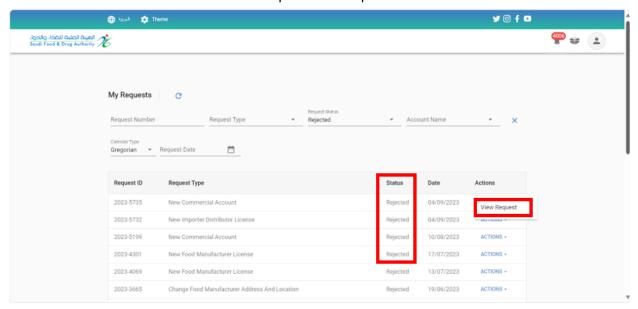


O Approved: when final approval by the Food and Drug Authority

- Action:
 - You can review the request "View request."

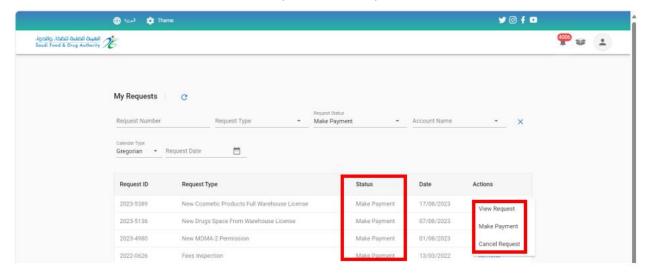


- O Rejected: When the Saudi Food and Drug Authority reject the request
 - Action:
 - You can review the request "View request."

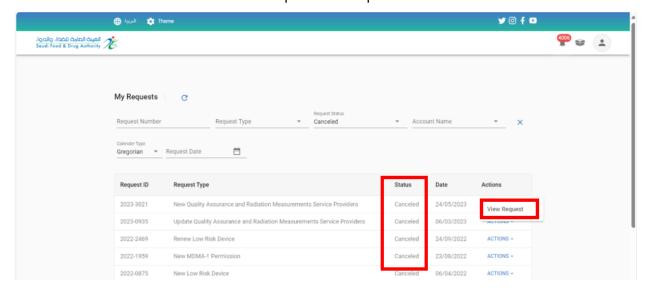


- O Make payment: when the Food and Drug Authority needs to issue an invoice for the request.
 - Action:
 - You can review the request "View request."

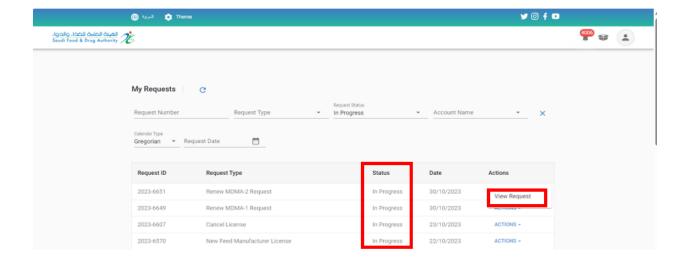
- You can view payment information "Make payment."
- You can delete the request "Cancel request."



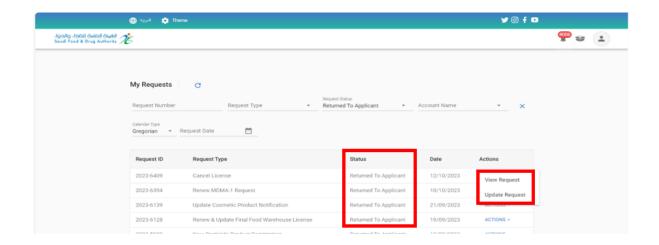
- O Cancelled: When the request status is "Pay" and the invoice needs to be cancelled
 - Action:
 - You can review the request "View request."

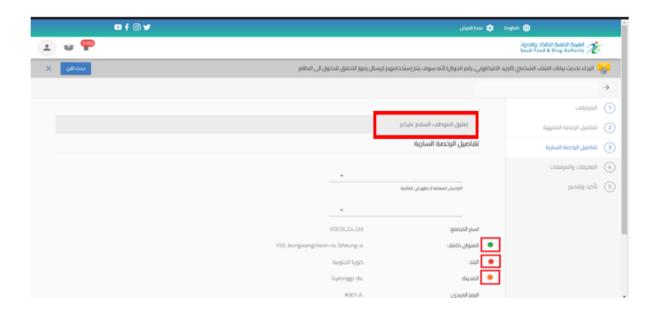


- O In Progress: when "sending the request" to the Food and Drug Authority
 - Action:
 - You can review the request "View request."



- Returned to the applicant: When the Food and Drug Authority needs more information from the applicant (where the employee's comment appears at the top of the page and colored icons next to the field to be modified) to "update the application" and send it again to the Saudi Food and Drug Authority:
 - A green light means that if the request is returned, it cannot modify this field.
 - Orange light means optional field for modification.
 - Red light indicates that if the request is returned to the applicant, he must mandatorily modify this field.



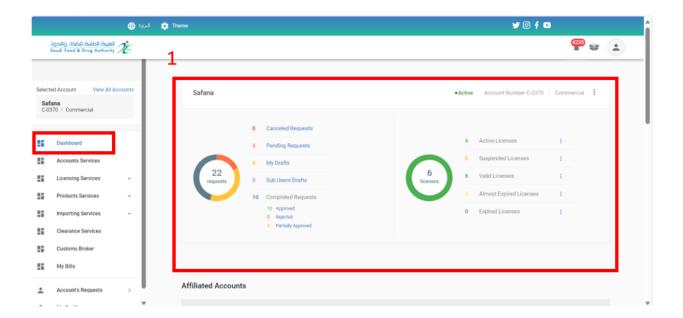


3. Dashboard

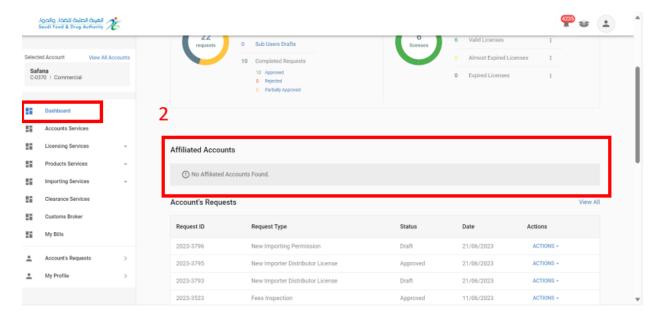
It is a general page that serves all accounts registered in the system, regardless of their account activities and the services available to them.

When you log in to the account and click on "View Account," the "dashboard" appears on the first page, as shown below.

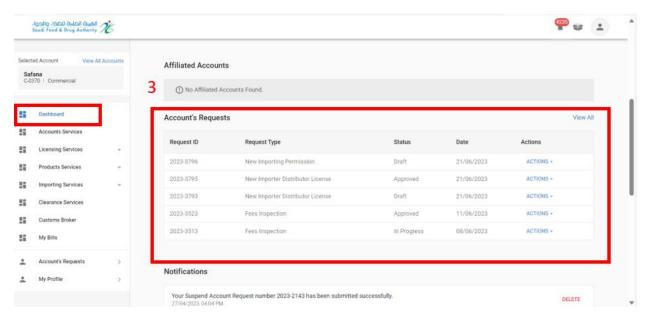
3.1 Account Statistics: The name and statistics of the number of requests and licenses for the account appear.



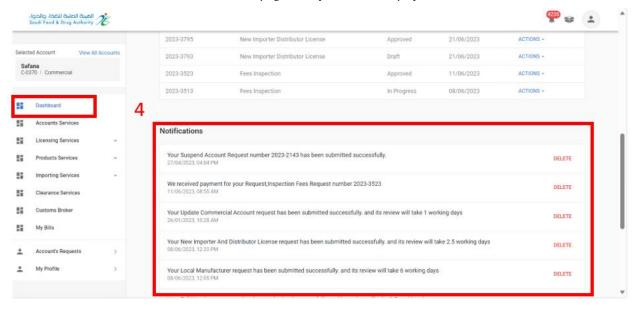
3.2 Affiliated Accounts: shows the affiliated accounts added to the main account.



3.3 Account's Requests: In this section of the page, the system will display all requests for the specified account.



3.4 Notifications: In this section of the page, the system will display account notifications



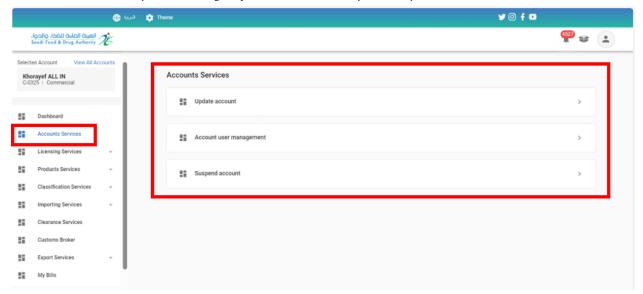
4 Account Services

It is a general page that serves all accounts registered in the system, regardless of their account activities and the services available to them.

If you choose account services, you will also see the types of services (update account, account user management, suspend account) depending on the account type. When you choose one of the options, the data related to the selected type appears.

Services for each account type are as follows:

- Commercial Account:
 - Update Account: Through it you can submit a request to update current account data.
 - Account user management: Through it you can manage the account permissions.
 - Suspend account: Through this you can submit a request to suspend account services.
- Government account broker account individual account:
 - Account update: Through it you can submit a request to update current account data.



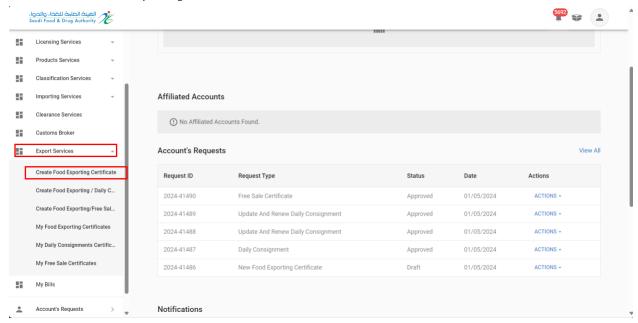
5 Exporting Service

5.1 Food Exporting Certificates

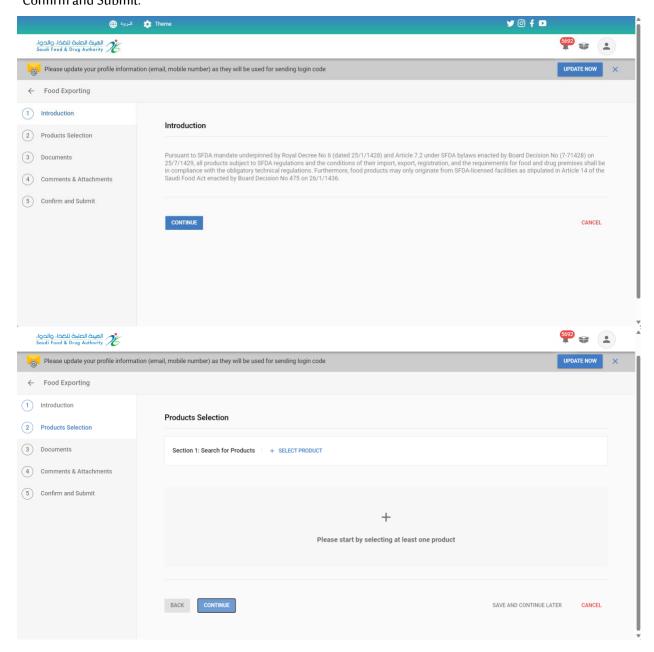
5.1.1 Create Food Exporting Certificates

To Request new Food Exporting Certificate at the Food and Drug Authority (the account must include a Food domain), follow the below steps:

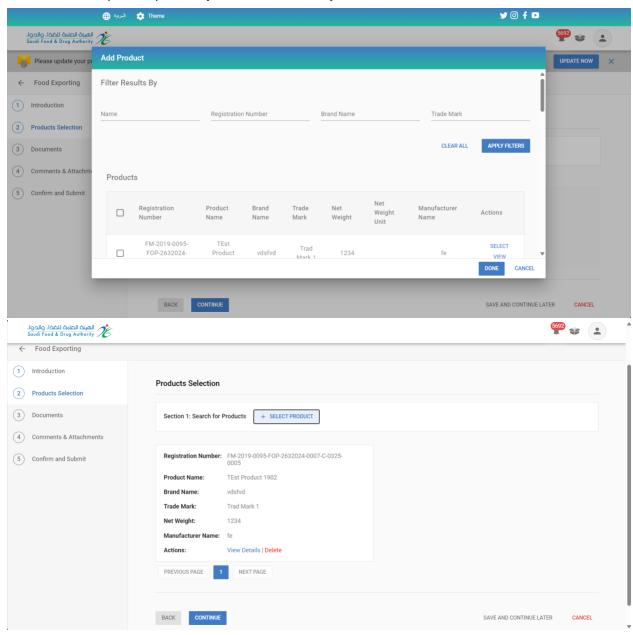
- 1- Exporting services.
- 2- Create Food Exporting Certificates.

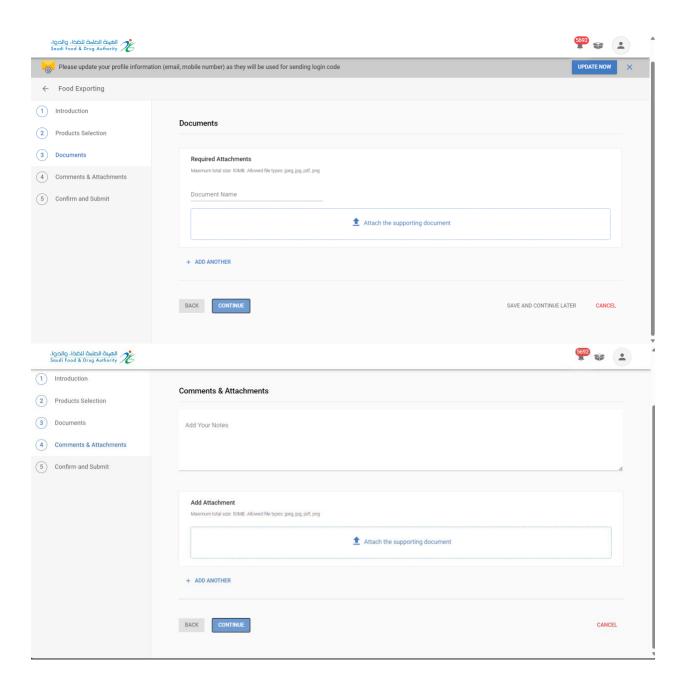


Then start filling the template of the new request, then click "Continue" until you reach the last section: "Confirm and Submit."

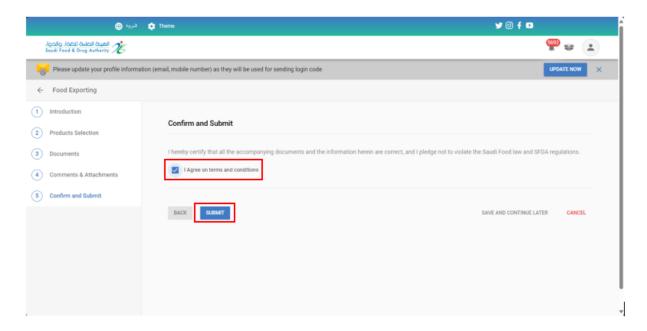


To choose a food product previously added in the Ghad system.



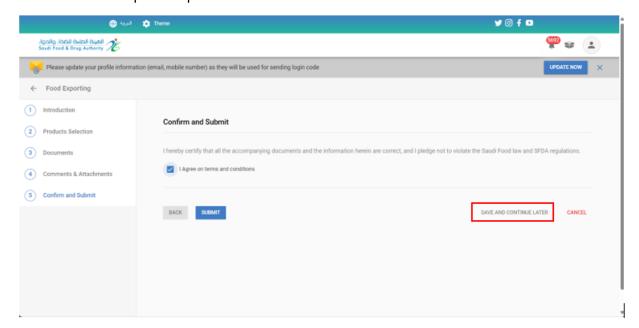


After completing the form and arriving to the "Confirm and Submit" step, you must approve the pledge and then click Submit.

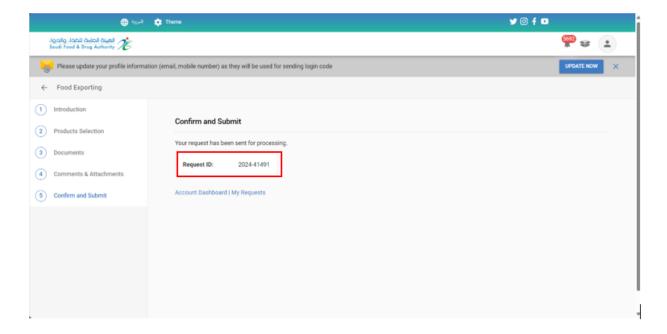


You can save the request to continue later when you click "Save and continue later."

On click Save and continue later, you can access the request from "My request" page with status Draft, with access to view the request or update it.

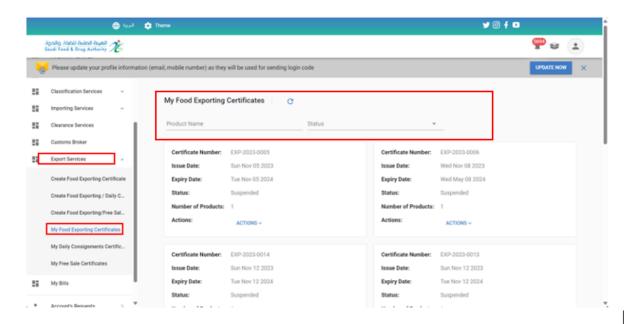


You will receive an "request Number" after submitting your request.

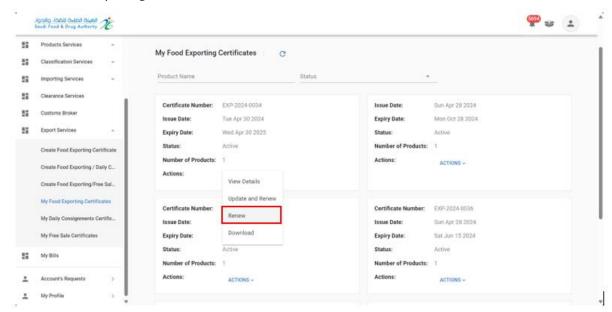


5.1.2 Renew Food Exporting Certificates

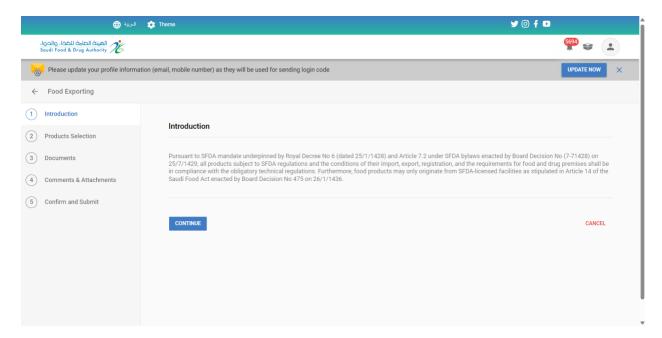
To Request Renew Food Exporting Certificates at the Saudi Food and Drug Authority, you can select "Exporting services." then click on "My Food Exporting Certificates," the obtained certificate will appear for you. It is permitted to submit the request before 45 days of the expiry date of the license or if the license status is "Expired" and you can get the license using search engines.



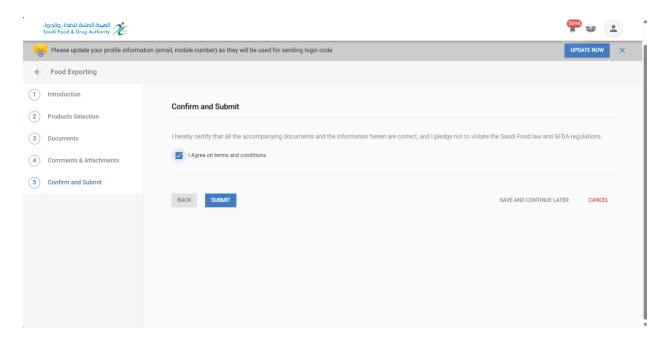
To Renew Food Exporting Certificates, click on "Actions", and choose "Renew".



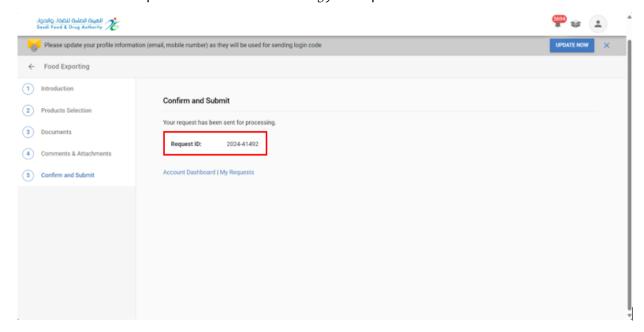
To Renew Food Exporting Certificate, you must click "Continue" and choose "Renew", and then click "Continue" until you reach the final step, "Confirm and Submit." and submit without the Permitted to modify any of the certificate information.



After completing the form and arriving to the "Confirm and Submit" step, you must approve the pledge and then click Submit.

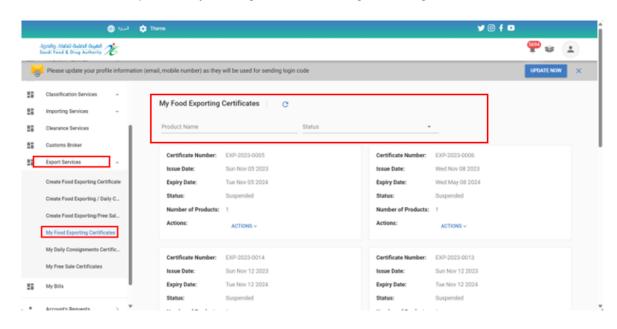


You will receive an "Request Number" after submitting your request.



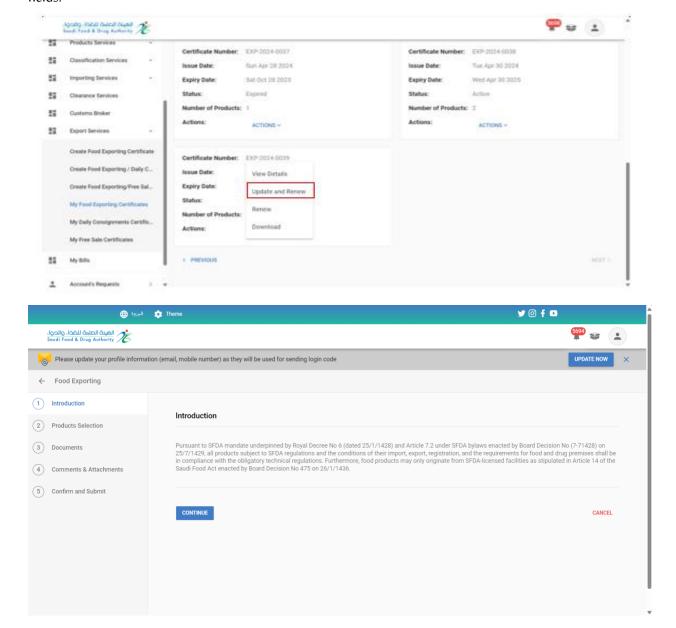
5.1.3 Renew and Update Food Exporting Certificate

To Request Update and Renew Food Exporting Certificates at the Saudi Food and Drug Authority, you can select "Exporting services." then click on "My Food Exporting Certificates," the obtained certificate will appear for you. It is permitted to submit the request before 45 days of the expiry date of the license or if the license status is "Expired" and you can get the license using search engines.

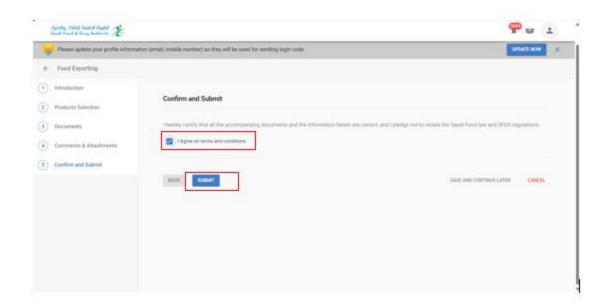


To Update and Renew Food Exporting Certificates, click on "Actions", and choose "Update and Renew".

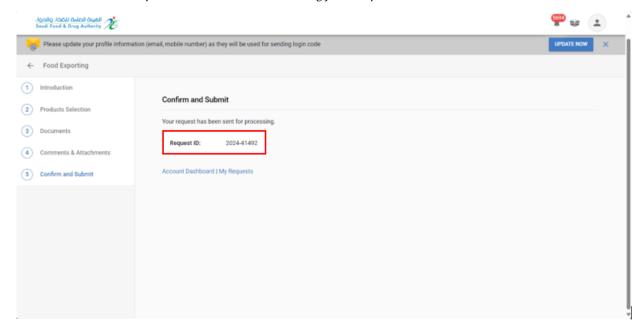
To Update and Renew Food Exporting Certificate, you must click "Continue" and choose "Update and Renew", and then click "Continue" until you reach the final step, you may need to modify all required fields.



After completing the form and arriving to the "Confirm and Submit" step, you must approve the pledge and then click Submit.

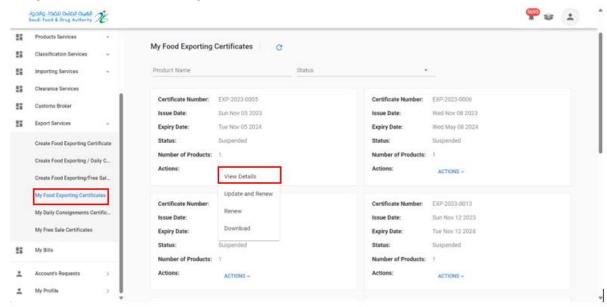


You will receive an "Request Number" after submitting your request.



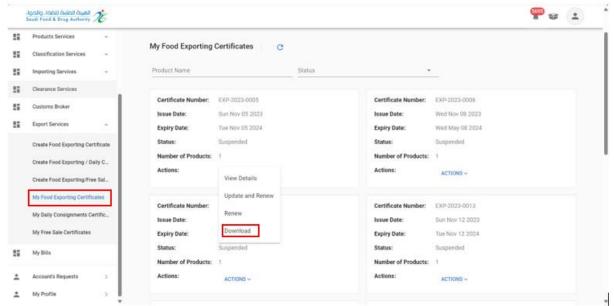
5.1.4View Food Exporting Certificates

You may view the details of the food export certificate through the "My Food Export Certificate" by clicking on "Actions" and choosing "View Details".



5.1.5 Download Food Exporting Certificates

You may download the certificate through "My Food Exporting Certificate" by clicking on "Actions" and choosing "Download".



KINGDOM OF SAUDI ARABIA المملكة العربية السعودية vision (lėjį Saudi Food & Drug Authority الهينة العامة للغذاء والدواء Executive Department of Product البدارة التنفيذية لتوفر المنتجات Availability شهادة صلاحية التصدير **Export Validity Certificate** إلى من يهمه الأمر To whom it may concern تاريخ الاصدار Date of Issue 12/06/2024 06/12/1445 Expiry Date تاريخ الانتهاء 16/12/1446 12/06/2025 Certificate No. رقم الشهادة The Saudi Food and Drug Authority, has inspected the تشهد الهبئة العامة للغذاء والدواء بالمملكة العرببة السعودية بأن المنشأة رقم السجل التجاري With commercial registration No. والتي تقوم بإنتاج (حسب الفائمة المرفقة) Which produces (According to the attched list) قد تم التفتيش عليها وإنسج نطبيقها للاتحة الفنية الخليجية GSO 21 "الشروط Hereby certificate that the above establishment has fulfilled the قد تم انتشيش طيها واضح تشييها تدخه اطنية الخليجية 2 - 2 - 2 - 1 السخورة من الصحية في مضانع الألفتية والعاملين بها" وأن نتائج الفينات المسخورة من المنتجات المضمنة في مجال هذه الشهادة مطابقة للوالح الفنية والمواصفات requirement of GSO technical regulation No. 21 "HYGIENIC REGULATIONS FOR FOOD PLANTS AND THEIR PERSONNEL* and the result of samples drawn from the products included in this القياسية والممارسات الصحية المعتمدة في مجال نظم بسلامة الأغذية. وقد أعطيتُ لها الشدة بناةً على طلبها certificate is in compliance with approve technical regulations, standards and health practices in the field of food safety systems, and the certificate is issued to the establishment at its request. مدير إدارة أذونات الإستيراد والتصدير Importation & Exportation Permits Director إدارة أذونات الاستجاد وال تحتر هذه الشهاده لاقيد في خالة أي شطب أو تعديل عليها للتحقق من صلاحيات الشهادة http://wrificationfes.sfds.fovs.s/SearchCerts.spa م، نواف البركة

Page 1 of 2

This Certificate will be invalid in case of any deletion or modification. For more verification: http://wrificationfes.afda.fov.sa/SearchCerts.aspx





المملكة العربية السعودية الهينة الصارة للفذاء والدواء

Executive Department of Product Availability



الإدارة التنفيذية لتوفر المنتجات

Expiry Date 30/04/2025



ناريخ الانتهاء 03/11/1446

فائمه المنتجات العنائبة

الوحدة	الحجم	إسم السنف			
	1234	TEst Product 1982	1		

مدير إدارة أذونات الإستيراد والتصدير Importation & Exportation Permits Director

Elitelo

م. نواف البركة Amentions:

This Certificate will be invalid in case of any deletion o modification. For more wrification : الموسنة المعال والمادي والتوات الموساة الموساة الموسنة الموسنة الموسنة الموسنة الاستواد والتسميد

تقييها أنت: ضرعت الشهادة اللهدفي، حالة أي شطب أو نعدل عليها فقد عند الشهادة الشعق من ملاحيات الشهادة

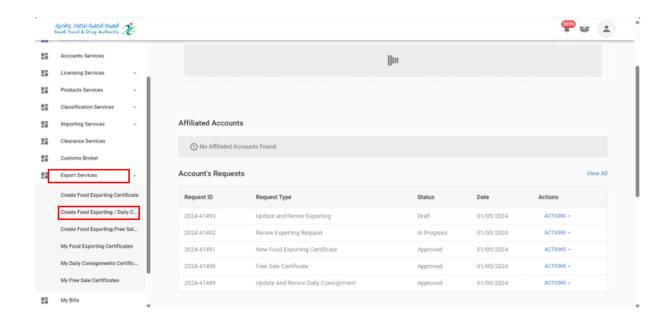
Page 2 of 2

5.2 Daily consignment Certificates

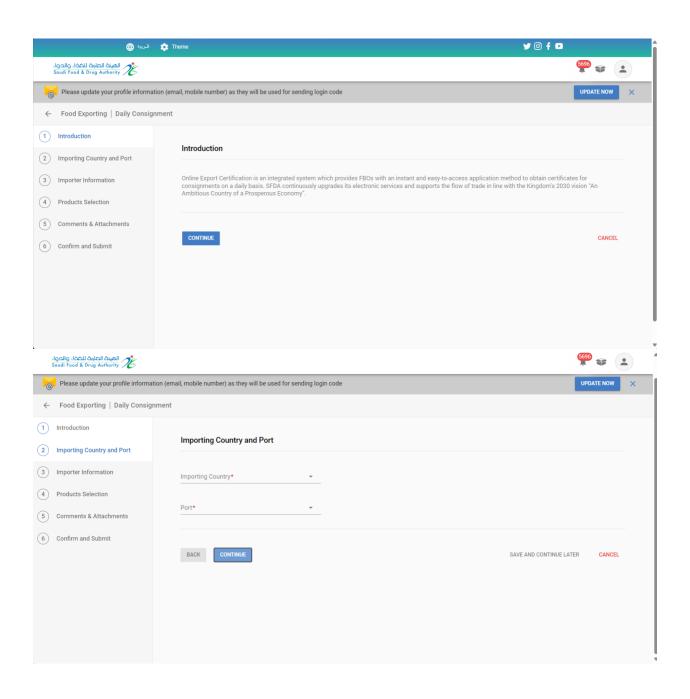
5.2.1 Create Daily Consignment Certificates

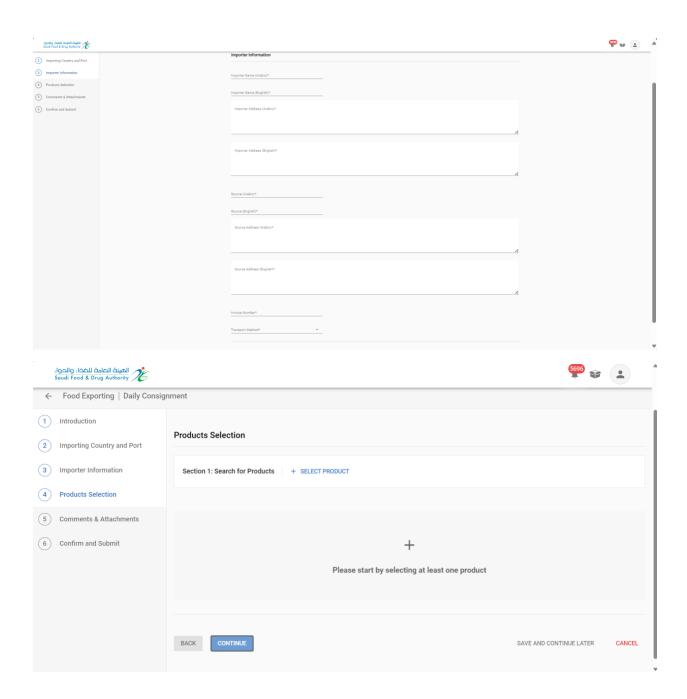
To Request new Daily Consignment Certificate at the Food and Drug Authority (the account must include a Food domain), follow the below steps:

- 1- Exporting services.
- 2- Create Food Exporting / Daily Consignment.

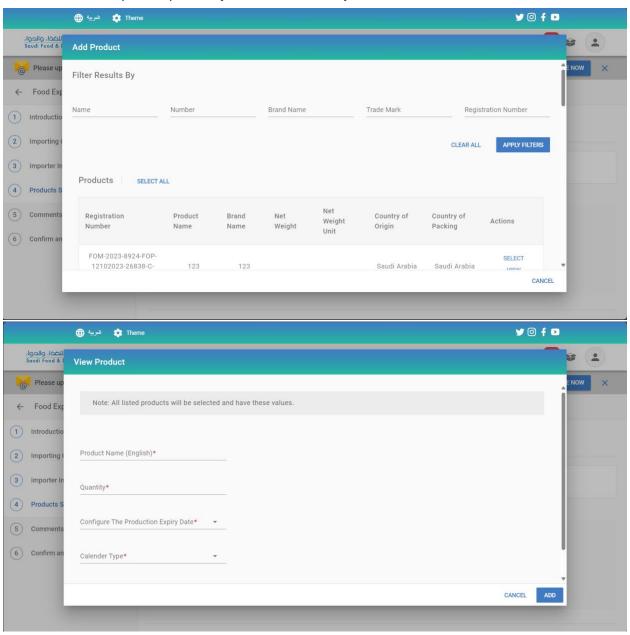


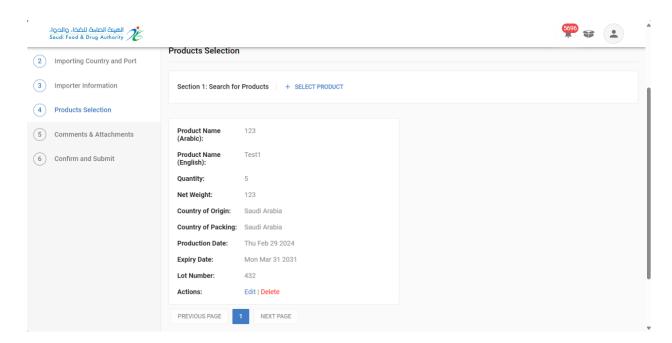
Then start filling the template of the new request, then click "Continue" until you reach the last section: "Confirm and Submit."



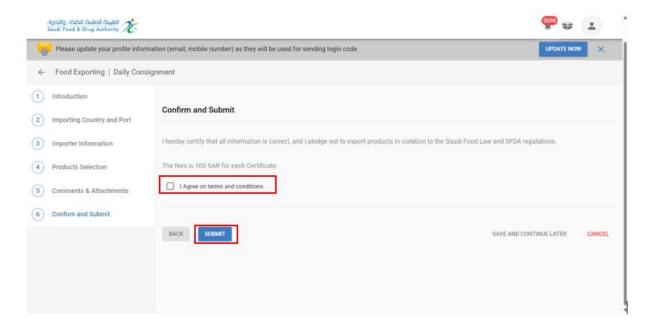


To choose a food product previously added in the Ghad system.



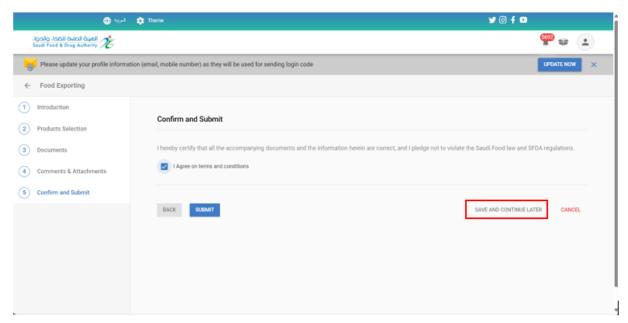


After completing the form and arriving to the "Confirm and Submit" step, you must approve the pledge and then click Submit.

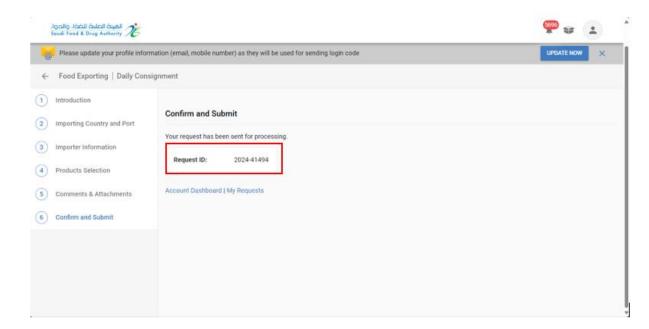


You can save the request to continue later when you click "Save and continue later."

On click Save and continue later, you can access the request from "My request" page with status Draft, with access to view the request or update it.

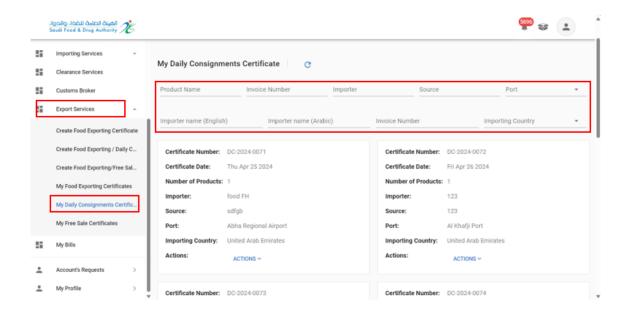


You will receive an "request Number" after submitting your request.

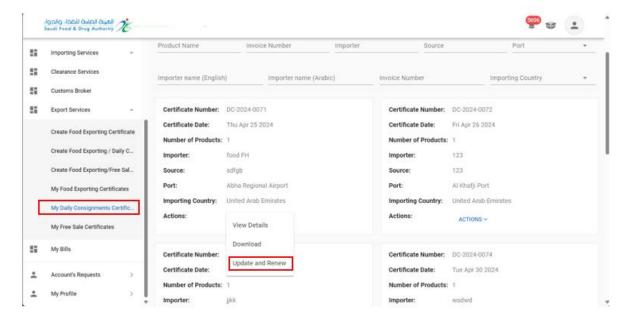


5.2.2 Update and Renew Daily Consignment Certificates

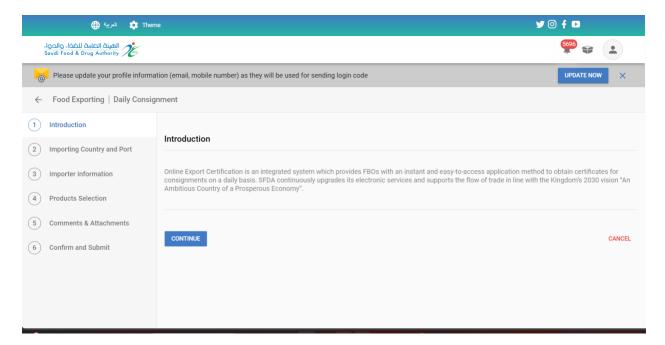
To Request Update and Renew Daily Consignment Certificates at the Saudi Food and Drug Authority, you can select "Exporting services." then click on "My Daily Consignment Certificates," the obtained certificate will appear for you. You can get the license using search engines.



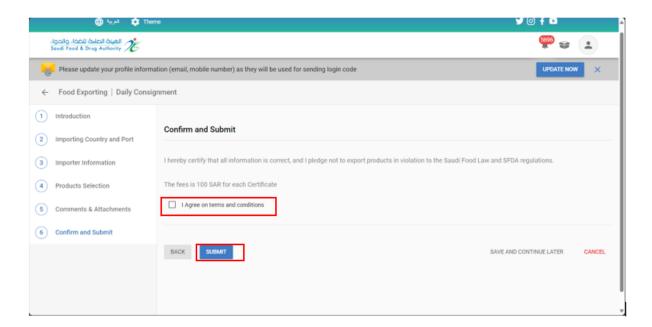
To Update and Renew Food Exporting/ Daily Consignment Certificates, click on "Actions", and choose "Update and Renew".



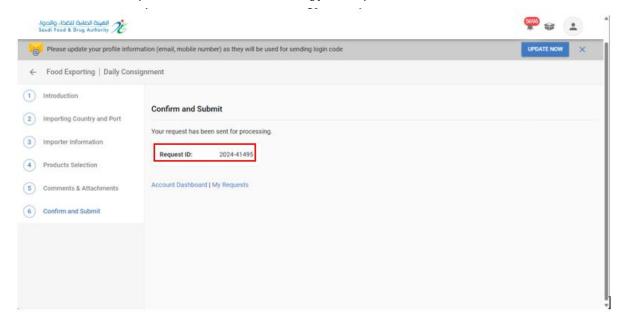
To Update and Renew Food Exporting / Daily Consignment Certificates, you must click "Continue" and choose "Update and Renew", and then click "Continue" until you reach the final step, you may need to modify all required fields.



After completing the form and arriving to the "Confirm and Submit" step, you must approve the pledge and then click Submit.

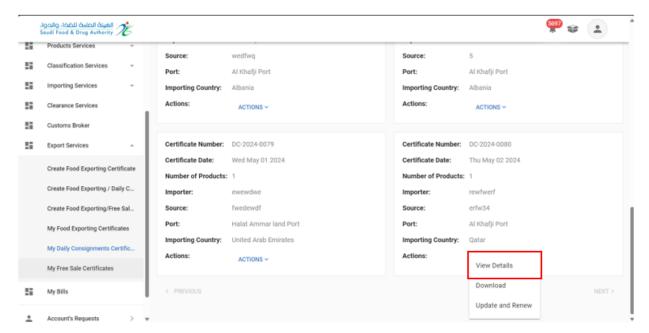


You will receive an "Request Number" after submitting your request.



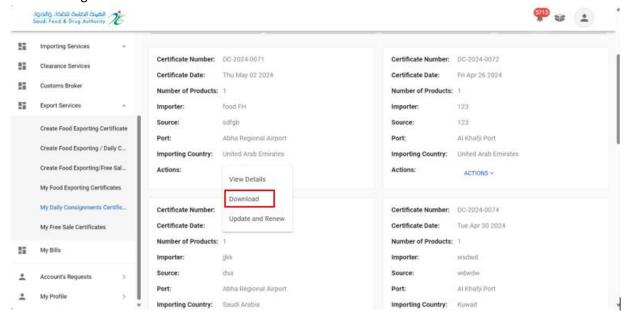
5.2.3 View Daily Consignment Certificates

You may view the details of the Food Export/Daily consignment certificate through the "My Daily Consignment Certificate" by clicking on "Actions" and choosing "View Details".



5.2.4 Download Daily Consignment Certificates

You may download the certificate through "My Daily Consignment Certificate" by clicking on "Actions" and choosing "Download".



KINGDOM OF SAUDI ARABIA Saudi Food & Drug Authority



المملكة العربية السعودية المينة العامة للفظا، والحوا،

Executive Department of Product Availability



البدارة التنفيذية لتوفر المنتجات

				ادة صلاحية النص ort Certificate			
Certification Date:	10/06/20	24 - 04/12/1445	تاريخ الشهادة	Certification No:			رقم الشهادة
Importer Name:		55]	المستورد
Importer Address:		2			2		غنوان المستورد
Exporter Address:	2	2	غنوان المصدر	Exporter Name:	dfew	يصلبصتي	المصدر
Invoice Number:	2343214123		رقم الفانورة	Mode of transport	Land	مرق	وسيلة النفل

أصافة المواد الغذائبة

رفم السمبله Lot No.	Exp.	Pro.	Country Of Packing	يلد المنسا Country Of Origin	الوزن الساهن Item Net Weight	Net	Quantity	الماركة Brand	الصنف إنجلبري Itemin English	ltem	
76543	7/2044	5/2024	limagesis	السعودية	125	271	2	123	123	123	1

رئيس فسم أدونات الفتاء Head of Food Permission Section

7-1

أ. محمد بن صالح النغيمشي

The Soudi Food and Drug Authority (SFDA) certifies that the above mentioned products are subject to periodic inspection according to appropriate procedure and is lare fit for human consumption.

Alterions

This Certificate will be invalid in case of any deletion or modification, For more weithful tion:

http://www.ficationshus.blas.lovsacheer/bCerts.aspx

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شهد الهناء العامة للعداء والنواء بالمملكة الفرينة السعودية بأن السنجات الموضع ببأنابها أفلاء خاصعة للمجنى المخبري المنظم وهي مطابقة وصالحة الإستهاك الأدمي

nolem

مسر هذه الشهاب لافيه في حالة أن شخاب أو بعديل ظبها التحقق من طلاحبات الشهادة وقد الحديدة المراجعة المقارر حاصرة والاستخدادة

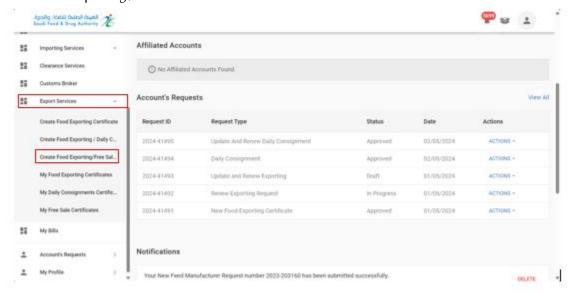
Pepelinti

5.3 Free Sale Certificate

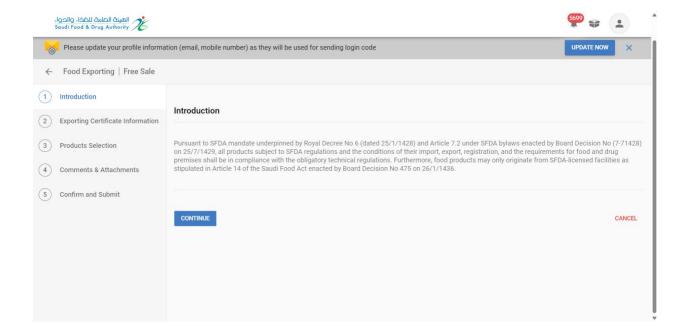
5.3.1 Create Free Sale Certificate

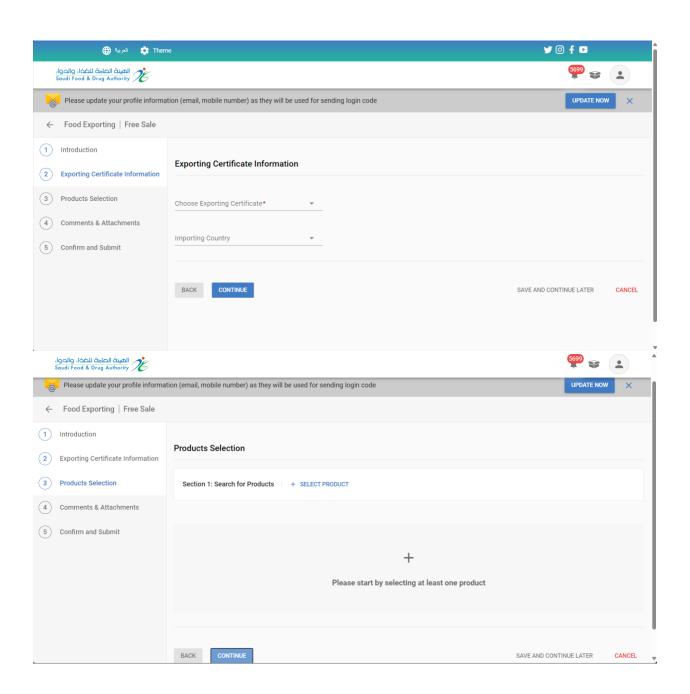
To Request new Free Sale Certificate at the Food and Drug Authority (the account must include a Food domain), follow the below steps:

- 1- Exporting services.
- 2- Create Food Exporting /Free Sale.



Then start filling the template of the new request, then click "Continue" until you reach the last section: "Confirm and Submit."





To choose a food product previously added in the Ghad system.

Trade Mark: Tra

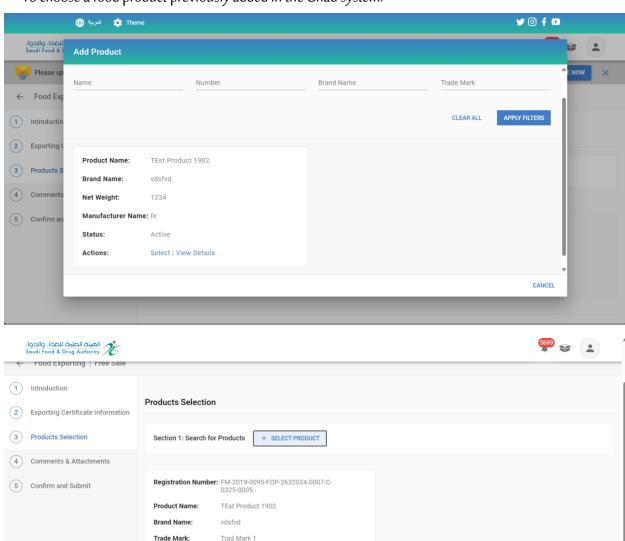
Net Weight: 12

Manufacturer Name: fe

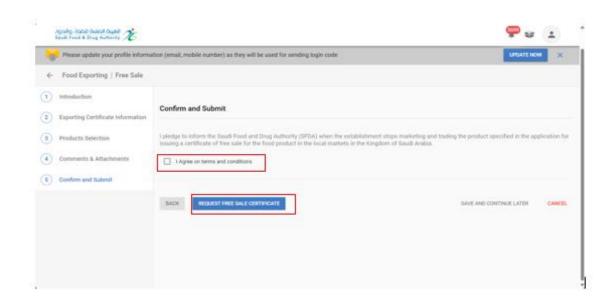
Status: Actions:

View Details | Delete

PREVIOUS PAGE 1 NEXT PAGE

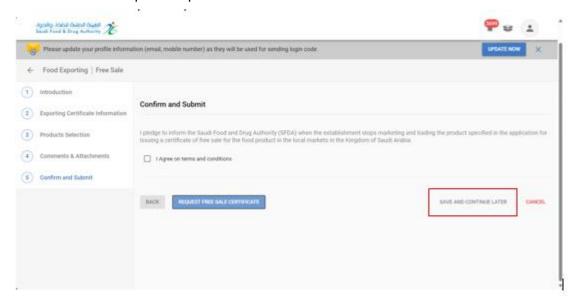


After completing the form and arriving to the "Confirm and Submit" step, you must approve the pledge and then click "Request Free Sale Certificate".

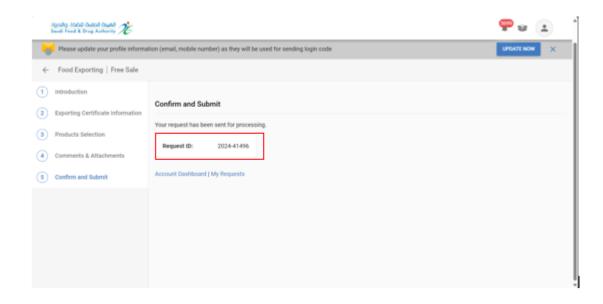


You can save the request to continue later when you click "Save and continue later."

On click Save and continue later, you can access the request from "My request" page with status Draft, with access to view the request or update it.

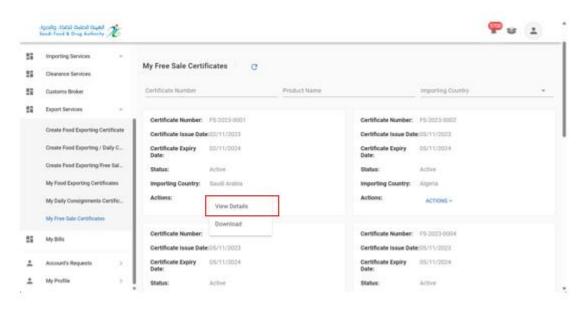


You will receive an "Request Number" after submitting your request.



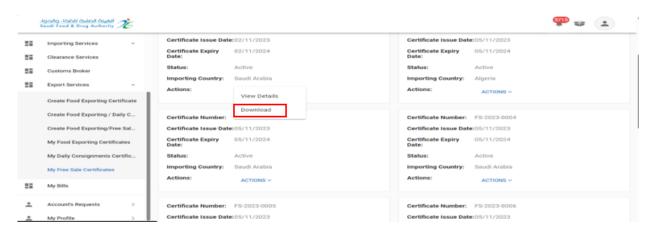
5.3.2 View Free Sale Certificate

You may view the details of the free sale certificate through the "My Free sale Certificate" by clicking on "Actions" and choosing "View Details".



5.3.3 Download Free Sales Certificate

You may download the certificate through "My Free Sale Certificate" by clicking on "Actions" and choosing "Download".



KINGDOM OF SAUDI ARABIA Saudi Food & Drug Authority



المملكة العربية السعودية الهيئة العامة للفظا، والحوا،

Executive Department of Product Availability



البدارة التنفيذية لتوفر المنتجات

Certificate No.			رقم الشهادة	
Date of Issue Valid for 1 year of the date of Issuance	10/06/2024	1445/12/04	تاريخ الاصدار صالحة لعابة سنة وحدة من ناريخ الاصدار	
Establishment Name	Khorayef ALL IN	شركة إيمان للرعاية الصحية	إسم المنشأة	
Commercial Register No.			رقم السجل التجاري	
Product Registration No.	FEM-2021-0049-FOP-34	رقم تسجيل المنتج		
Product Name	123	123	إسم المنتح	
Size/Weight	CV	123	الحجم/ الوزن	
Importing Country	Afghanistan	افغانستان	الدولة المستوردة	

As per the available information SFDA hereby certifies that product described above is traded and sold in the Saudi local markets. This certificate was issued at the request of the above indicated establishment.

تفيد الهيئة العامة للغذاء والدواء بالمملكة العربية السعودية بـأن المنتج الغذائي الموضح أعلاه يتم تـداوله وبيعه في الأسواق المحلية للمملكة العربية السعودية بحسب المعلومات المتوفرة لدى الهيئة، وقد منحت هذه الشهادة بنـاءً على طلب المنشأة الموضحة بياناتها أعلاه.

رئيس قسم أذونات الغذاء Head of Food Permission Section

أ. محمد بن مبالح النفيمشي

Attentions:
This Cortificate will be invalid in case of any deletion or modification. For more welfication:
http://weificationfes.sida.foxsa/SearchCerts.aspx

المحمدة المداورة المداورة المداورة المواتات الاستيراد والتعدير

تعتبر هذه الشهادة لائدة في حالة أن شطب أو تعديل طبها تعتبر هذه الشهادة للتحقق من ملاحيات الشهادة http://wrificationfes.sfda.foxs2/5earchCorts.asp

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